**Volunteer – Car Park Here to Help**

Role Description

Main Tasks

* Guide visitor vehicles to parking slots utilizing all site capacity.
* Offer to guide from parking areas manage disabled parking areas.
* Put up remove temporary signage, assist with the park with Ease machine. Assist with any PASS or PASS PLUS enquiries
* Support Front of House to manage queues on busy days.

Role Summary

To provide organization for those visiting using the car parks at Blists Hill and/or Coalbrookdale, especially at peak visitation times. This will assist the Front of House team and the wider Trust in delivering an excellent visitor experience from arrival to departure and relieving any stressful parking issues.

Location

Blists Hill Victorian Town

Coalbrookdale

Expected Commitment

Half days 10am – 1.30pm or 1.30pm to 5pm

Sites open 7 days

Desired Qualifications/Skills

People skills, awareness of museum sites and museum locations.

Training

On the job training will be provided through support with the Front of House teams on site.

More Information –

We are looking for a people person, who enjoys interacting with visitors. You will be aware of the PASS and PASS PLUS options to advise visitors on how to get the best value from their tickets, and have the ability to work independently with the support of the wider team.

For more information, please contact volunteering@ironbridge.org.uk or visit our website to fill in a Volunteer Enquiry Form.

We are committed to equality of opportunity for al staff and applications from individuals are encouraged regardless of age, disability, sex, gender reassignment, sexual orientation, pregnancy and maternity, race, religion or belief and marriage and civil partnerships.

**ironbridge.org.uk 01952 435919**